



CALIFORNIA CAMPUS SAFETY PLAN

2024



The California State University Fullerton (CSUF) is a leading campus of the California State University system, serving as an intellectual and cultural center for Southern California and driver of workforce and economic development. The mission of CSUF relies upon high-quality teaching and learning opportunities centered upon diversity, equity, inclusion and social justice values. The university serves over 41,000 students and employees nearly 4,500 faculty and staff.

The safety and security of the Titan community is a top priority. CSUF uniquely provides an inclusive framework of services, resources, and programs in a systems approach to support diversity and community success through an integrated culture of holistic safety. The CSUF Police Department (CSUF PD) is honored to partner with the community to support a safe, inclusive and welcoming university for Titans to thrive.

The annual California Campus Safety Plan is part of an on-going effort to promote safety and

security at CSUF and to comply with the California State Education Code, Chapter 16, of the Donahoe Higher Education Act, Section 67380. This report highlights applicable methods for summoning law enforcement assistance, security safeguards for facilities and activities, actions taken during the past 18 months to enhance safety and changes in safety precautions planned for the next 24 months.

AVAILABILITY, LOCATION, AND METHODS TO SUMMON LAW ENFORCEMENT ASSISTANCE

CSUF PD provides 24-hour service to protect and render aid to the Titan community at the university located in the city of Fullerton, California. All applicable laws and codes of the State of California are enforced on the university. Any person at the University who needs assistance, notices someone who needs emergency services, or sees something suspicious is urged to promptly contact CSUF PD.

Contacting CSUF PD:

Students, staff, and faculty can report all in-progress suspicious or criminal acts, and all police, fire, and medical emergencies to the CSUF PD by calling 911 or by utilizing any campus emergency blue telephone. There are over 237 emergency blue light phones located across the university which allows someone to speak directly to the CSUF PD dispatcher. When the button is pushed, the blue strobe light flashes from the top of the phone tower, the CSUF PD dispatcher is notified immediately, and a department team member is sent to the location.

To file a non-emergency police report, the community can call (657) 278-2515, or reports can be made in person at the CSUF Police Department, 800 N. State College Blvd, Fullerton, CA 92831 at the corner of State College Boulevard and Gymnasium Drive.

When Reporting a Crime to Law Enforcement:

- Be prepared to provide your name, telephone number, and location.
- Give clear and accurate information.
- Provide suspect and vehicle descriptions, including the last direction of travel.
- Do not hang up until asked to do so.

University Confidential Non-Emergency Reporting Options:

While the university provides 24-hour law enforcement services, it should be noted there are some non-emergency confidential resources and reporting options available to students through the Campus Confidential Advocate or a Counselor within Counseling and Psychological Services (CAPS).

- The Campus Confidential Advocate can be contacted by emailing sexualviolence@fullerton.edu or through the appointment request form on the Sexual Violence and Advocacy Prevention Services website at www.fullerton.edu/sexualviolence/advocacy/index.html.
- An appointment with a CAPS Counselor can be made by calling (657) 278-3040.

CSUF Facilities Located Off-site:

Facilities such as the Grand Central Arts Center and Zzyzx Desert Consortium do not have CSUF PD personnel located on campus, nor do they monitor the locations. Immediately report all in-progress suspicious or criminal acts, and all police, fire, and medical emergencies to the local police agency by calling 911.

Non-emergency reports or calls for service should be made directly to the local police agency:

- **Grand Center Arts Center:** Santa Ana Police Department: (714) 245-8665, 60 Civic Center Plaza, Santa Ana, CA 92701
- **Zzyzx Desert Studies Center:** San Bernardino County Sheriff Department: (760) 256-4838, 225 E Mountain View St, Barstow, CA 92311

SPECIAL SAFEGUARDS FOR FACILITIES OR ACTIVITIES

CSUF PD conducts routine patrols of buildings, parking structures, residence halls and university grounds to monitor security and address safety concerns.

Security of, and Access to University Facilities:

The university is a public facility. Campus buildings and facilities are generally open and accessible to members of the campus community, guests, and visitors, Monday through Friday from 6 a.m. until 10 p.m. and as certain special events dictate. Some spaces in campus buildings and facilities remain locked throughout the day, but are accessible to authorized individuals via university issued keys and/or a key pad code. The codes are changed at regular intervals and when individuals should no longer have access to the work area. University buildings are generally secured between the hours of 10 p.m. and 6 a.m. and on weekends when not in use, but can be accessed by individuals with department approval through issued keys and/or a keypad code.

Housing and Residential Engagement and the CSUF PD collaborate closely to promote a safe and welcoming living and learning environment for residents. Each student residing at the university is granted access to their residence hall utilizing their Titan ID access card. The resident key card provides access to common areas, bathrooms and student specific rooms 24 hours a day, 7 days a week. Public safety cameras are located throughout the residential community, but not under continuous monitoring.

University Safety and Security Camera System:

CSUF PD operates a closed-circuit television (CCTV) camera system to further enhance the safety and security in public areas of the university. This technology can deter potential offenders who recognize the elevated risk of apprehension from such systems and support the detection of criminal acts. Information the cameras provide can be extremely valuable in assisting law enforcement to help identify suspects.

Security Considerations Used in Maintenance of Campus Facilities:

CSUF PD is responsible for providing police services to all university facilities located on the Fullerton main campus. The university participates in Crime Prevention through Environmental Design for planning safety enhancements. Environmental Health and Safety (EH&S), Risk Management, and CSUF PD conduct regular surveys throughout the university to support the maintenance of facilities, parking lots, pedestrian walkways, and building exteriors. Additionally, the EH&S team coordinates an annual university safety walk with Titan community partners to survey outdoor lighting, shrubbery, walkways, and other areas for potential repair and/or recommended safety enhancements.

Facilities Operations encourages prompt reporting by the Titan community of any defective building equipment or facility concerns by calling (657) 278-3494.

SECURITY AND CRIME PREVENTION PROGRAMS

Security awareness programs are offered to the Titan community that address university security policies, procedures, and practices, which encourages students and employees to be responsible for their personal safety and support the safety of others.

CSUF PD also provides enhanced services to assist in crime prevention, including:

- Emergency blue telephones at various campus locations.
- Safety escort services for students, faculty, staff, and visitors.
- Lighting surveys for buildings, outdoor areas, and parking lots.
- 911 capability from all university phones and mobile phones.
- Safety and security cameras in public areas throughout the university.
- Crime prevention, safety, and security training.

Please visit the CSUF Annual Security Report and refer to the list of security procedures and practices and prevention programs, which begins on page 36 at <https://www.fullerton.edu/deanofstudents/clery/files/annual-security-report-2023.pdf>.

ACTIONS IN THE LAST 18 MONTHS TO ENHANCE SAFETY

- In 2023, the university hired a new police chief and CSUF PD embarked on a vision to become the model of policing within the CSU system and nationally by listening to the Titan community and implementing structural changes to enhance safety.
- CSUF PD initiated an operational paradigm shift to create a new holistic and inclusive tiered-safety response system to match the best type of responder with each call for service, which is centered within these four pillars:
 - A Department Culture of Holistic & Inclusive Safety
 - Enhance Accountability through Data Transparency

- Operational Paradigm Shift – A New Holistic Tiered Response Model
 - Embracing Community Engagement & Partnerships
- CSUF hired a new Emergency Preparedness and Mission Continuity Manager who reports to the CSUF PD chief of police. The new manager will oversee the development and implementation of both the university's Emergency Operations Plan (EOP) and Mission Continuity Program.
 - The Chief's Advisory Board (CAB) consisting of faculty, staff and students was reinstated to help provide a vital voice for our diverse Titan community to share their views and ideas to enhance university safety through communication, community engagement, transparency, and increased trust. The CAB members counsel the chief of police on safety matters impacting the CSUF community in order to pursue impactful safety measures and services to support a safe, inclusive, and welcoming university for all Titans to thrive.
 - CSUF Risk Management and CSUF PD collaborated to develop and propose the formalization of a Threat Consultation Team (TCT) to support the community in a proactive, collaborative, coordinated, objective, and thoughtful approach to the identification, assessment, intervention, prevention, and management of situations that may reasonably pose a threat to the safety and well-being of the Titan community.
 - Police personnel participated on the multidisciplinary Behavioral Intervention Team (BIT), which consisted of the Dean of Student's Office, Counseling and Psychological Services, Student Conduct, Title IX, Disability Student Services, CARE Services, and other university faculty and staff to support students in crisis.
 - As part of the systematic approach to enhancing safety for the Titan community, the university added over 300 security cameras, which were integrated into the CSUF PD emergency dispatch center.
 - CSUF PD held two full-scale active shooter trainings with local police and fire agencies to jointly prepare to effectively respond in case of an emergency at the university. CSUF PD police officers are trained to run towards the violence and address the situation to stop the threat.
 - CSUF PD participated in 56 community engagement events and provided 68 safety presentations Titan community members. Additionally, CSUF PD partnered with Student Affairs to provide safety awareness presentations during student orientation programs.
 - The first CSUF PD Community Police Academy was developed and held to provide Titans an opportunity to learn more about the police department and safety at the university. Community members participated in the Force Options Simulator during the academy and were educated on the *Run-Hide-Fight* method with Active Shooter training.

- CSUF PD completed its annual re-certification to maintain its accreditation with the Commission on Accreditation for Law Enforcement Agencies (CALEA), which is considered the 'gold' standard in public safety. The CALEA Accreditation program seals are reserved for use by those public safety agencies that have demonstrated compliance with CALEA Standards and have been awarded CALEA Accreditation by the Commission. The CALEA accreditation is maintained in addition to accreditation CSUF PD maintains with the State of California Department of Justice Commission on Peace Officer Standards and Training (POST).

CHANGES IN SAFETY PRECAUTIONS DURING THE NEXT 24 MONTHS

- CSUF PD will continue pursuing a vision to become the model of policing within the CSU system and nationally by listening to the Titan community and implementing structural changes to enhance inclusive safety.
- CSUF PD will continue creating a new holistic and inclusive tiered-safety response system to serve the safety and well-being of the whole Titan community by deconstructing the historic safety system which relies upon the police as the primary professional who responds to all types of incidents when called by the campus community. This new safety response system will enhance community safety by matching the best type of responder with each call for service.
 - CSUF Counseling and Psychological Services (CAPS), in partnership with CSUF PD, will enhance safety by adding a new CAPS Mobile Crisis Response Team (unarmed) to begin initially responding Monday through Friday during business hours to community members experiencing a mental health crisis that does not involve weapons or threats of violence.
 - CSUF PD will enhance the operational response role of the Campus Safety Specialists, who are full-time unarmed civilian safety professionals who will begin responding to incidents that do not involve weapons or threats of violence.
 - CSUF PD police officers will continue to deter, prevent, and expeditiously respond to help protect the Titan community from violence and crime.
- CSUF PD will publish an updated university Emergency Operations Plan (EOP) and a new Mission Continuity Program, including the acquisition of business management software to support the development of business continuity and operations plans.
- CSUF PD will continue to prioritize community engagement and safety training opportunities and promote these opportunities with Strategic Communication to support a safe, inclusive and welcoming university for Titans to thrive. These efforts will include additional Community Police Academy sessions and active shooter safety presentations.

- CSUF PD will jointly develop enhanced communication protocols with Strategic Communication including an incident communication matrix to streamline and clarify notification of the campus community of dangers, critical incidents, or emergencies.
- Continue planning and conducting annual full-scale active shooter training exercises at CSUF in collaboration with university partners, local police agencies, and the fire department to support an effective response.

RECORDS OF ON-CAMPUS CRIME

This report is a separate and distinct report from the Annual Security Report required under the Jeanne Clery Disclosure of Campus Security Policy and Campus Crime Statistics Act (Clery Act).

California Education Code 67380(a)(1)(A):

California State University campuses are required by California Education Code 67380(a)(1)(A) to compile records of all occurrences reported to campus police, campus security personnel, or campus safety authorities of , and arrests for, crimes that are committed on campus and that involve violence, hate violence, theft, destruction of property, illegal drugs, or alcohol intoxication, and to make this information available within two business days if requested by students, prospective students, employees, or the media.

If you wish to request crime information, please contact CSUF PD at upd.pio@fullerton.edu.